

Testimonials Relocation / Welcome Service

The J&C welcome service helped me really good my first visit to Laos: answers on all my questions (and I had a lot ;)) and even more! Even the weeks after the welcome service, during our preparation for moving out of our country I could ask any question which was answered in no time!
Ruth Buntinx & family, 5N Plus

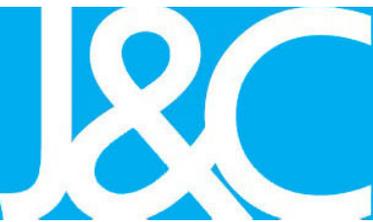
Stefan gave us a great tour of what it's like to be an expat living in Vientiane! Because of his advice and the places he took us to, I feel much more comfortable living and working in a new city. He was both incredibly professional and friendly, and very responsive to any concerns or questions our group has had since the tour!
Katherine Anderson, Fast Enterprise

Extremely impressed with the service of this magnificent company's introduction to Vientiane! With two daughters (one a teen) who needed convincing of the pro's of our new venture, J&C even impressed them to the point of excitement. A major plus for me! The information, brochures, tour and kind words that Stephan offered were outstanding. As my husband is still away working, they also made me feel safe in a country I didn't know, with the understanding that I could call them anytime with any queries that we may have. Well done!
Michelle Bouckaert, Phu Bia Mining Ltd

It was by far the best introduction to a new country that I've ever received (previous postings have included Hong Kong, Singapore, Bangkok, Mumbai and assorted medium/short term postings in Australia and the PRC.) . . .J&C didn't just point out buildings - we stopped, went inside, and met proprietors, asked questions, etc. When they learned I didn't have a personal mobile phone in Laos, we went to a shop and took care of that, too. I appreciated the practical advice on living in Vientiane, e.g., where to find things, recommendations on tailors, where to get a good exchange rate. It would have taken me weeks to learn on my own, in my limited non-working hours, what I learned from Stephan in one day. Additional follow-up questions have been promptly answered.
Carol Chapman, Phu Bia Mining Ltd

J&C services welcomed us in Lao with great professionalism. The team provided a personalized service entertaining our family's specific needs and requests. We found our rental home for the next three years in a day's search and the selection of homes shown to us and focused approach proposed by J&C was key to this result.
Aimilios Chatzinikolaou, IFC / World Bank

I strongly recommend J&C for Welcome / Housing search services in Vientiane. They are very knowledgeable about Laos and Vientiane and take time to understand your needs and provide adequate solutions. I had a comprehensive tour of Vientiane shopping, key facilities, schools and on short notice saw houses that were to my standards. Thank you to Stephan for your kind and very efficient service.
Denise Lauwens, Coca-Cola Sabco



EXPAT SERVICES

The services provided were extremely helpful in making the transition to a new culture. I came to Laos not knowing what to expect, and even though things are different, the tour and information session has alleviated many of my fears and has helped make this move a very enjoyable experience.
Matthew Lords, Fast Enterprise

We spoke about the welcome service as "crash course" - this for me captures its nature of "providing quickly the info I need to be able to operate". I think it is a great support to render staff productive fast - it reduces anxieties and improves navigation competence.
Adrian Gnägi, Swiss Development Agency SDC

We were welcomed at the airport and from the time we arrived to the time we left we felt well taken care of. It can be difficult to get your bearing in a stranger city but we were given a lot of very useful information. It was great having material to read in our own time and not feel rushed to absorb everything at once. The guys were very flexible and accommodating so even making changes to their plans didn't feel like it was a problem. I have never encountered a service like this before but there is such a need for people like J & C to help us expatriates as we wind our way from country to country.

Juliette McDonald, Phu Bia Mining Ltd

The service provided by J&C was excellent. Their follow-up and continual assistance during our first few weeks was invaluable. We moved to Vientiane with our 13 month old son and J&C's flexibility and understanding with regards property visits and town tour was much appreciated.

Overall an excellent and friendly service. Thank you.

Vanessa & Murray Phipps, Phu Bia Mining Ltd

We found the information package and orientation extremely helpful. It answered many questions and answered some questions we had not thought to ask yet. The city orientation was very useful and helped us figure out where critical services were.

David Hamilton & family, MMG Group

I found that the J&C Welcome services were very instructive for my family who are new to Vientiane and Laos. The overview information and town tour helped to orientate everyone and build a confidence and expectation for the future.

Jude Barnes & family, MMG Group

Thank you so much for your professional assistance in establishing a great apartment for me. The overview of Vientiane as a location, initial understanding of customs and practice and cultural briefing I found exceptionally interesting. I really appreciate your advice and support on our Welcome Day and will actively encourage our employees to utilise your service. I look forward to working with you in the future. To find an apartment on my initial welcome day was just superb!

Joanne Dolan, Phu Bia Mining Ltd