# Benefits of Toko Traveller's Insurance

# Overseas Medical and Additional Expenses

Payable for expenses incurred outside Laos in respect of medical, surgical, hospital and other charges as a result of injury or sickness including additional travel and accommodation expenses and return of mortal remains in the event of death.

Deductible: US\$35 each claim

## 24-Hour Emergency Medical Assistance and Services

In the event of an emergency, serious injury or sickness or death, call International SOS. They will provide you the necessary assistance and where necessary, and as approved by TOKO, will organise and arrange for medical transfer and repatriation.

#### Accidental Death and Permanent Disablement

Compensation on Accidental Death and Permanent Disablement to you and your accompanying children.

### **Baggage and Personal Effects**

Payable for loss, damage to your baggage and personal effects limited to US\$300 for any one article, pair or set and subject to a maximum of US\$900 on jewellery, photographic and transistorised equipment and contents on the Super Plan and half the above limits on the Standard

Deductible: US\$35 each claim

#### Loss of Personal Money

Payable for unrecoverable loss of money, credit cards and travellers' cheques.

Deductible: US\$35 each claim

## Personal Liability

Compensation against legal liability for injury to another person or loss or damage to another person's property.

### Loss of Deposits and Cancellation Charges

Payable for unrecoverable loss of deposits consequent upon the cancellation of a journey.

Deductible: US\$35 each claim

#### Hijack

Payable in the event of a hijack lasting more than 12 consecutive hours at US\$600 per day on the Super Plan and US\$300 per day on the Standard Plan up to a maximum of 5 days.

# Benefits and maximum limits per policy

| Section | Benefit and Limit type                               | Super Plan<br>(US\$)   | Standard<br>Plan (US\$ |
|---------|--|--|------------------------|
| I       | Overseas Medical And<br>Additional Expenses          | 100,000  | 50,000                 |
| II      | 24-Hour Emergency Medical<br>Assistance And Services | same benefits for each Insured Person,<br>details as specified in the Policy |                        |
| III     | Accidental Death And<br>Permanent Disablement        | 60,000   | 30,000                 |
| IV      | Baggage And Personal Effects                         | 3,000  | 1,500                  |
| V       | Loss Of Personal Money                               | 600  | 300                    |
| VI      | Personal Liability                                   | 500,000  | 250,000                |
| VII     | Loss Of Deposits And<br>Cancellation Charges         | 6,000  | 3,000                  |
| VIII    | Hijack   | 3,000  | 1,500                  |

| Premiums                             |              |          |        |  |  |
|--------------------------------------|--------------|----------|--------|--|--|
|                                      |              |          |        |  |  |
| Region                               | Plan         |          |        |  |  |
| negion                               | Super (US\$) | Standard | (US\$) |  |  |
| Asia Pacific and Schengen            |              |          |        |  |  |
| Premium per day                      | 4            | 2        |        |  |  |
| More than 60 days – rate per week    | -            | 10       |        |  |  |
| Minimum premium                      | 35           | 21       |        |  |  |
| Worldwide (excluding USA and Canada) |              |          |        |  |  |
| Premium per day                      | 5            | 3        |        |  |  |
| Minimum premium                      | 45           | 35       |        |  |  |
| USA and Canada                       |              |          |        |  |  |
| Premium per day                      | 6            | 3.60     |        |  |  |
| Minimum premium                      | 54           | 42       |        |  |  |

<sup>\*</sup>NOTE: TOKO reserves the right to change premium rates without prior notice.

### SPECIAL NOTE:

- Each Insured Person may purchase TOKO
  TRAVELLER'S ASSSURANCE only once for each journey.
- TOKO TRAVELLER'S INSURANCE may only be sold to people who are ordinarily resident in Laos. The insurance is not available to visitors to Laos.
- The Insurance cover shall be non-renewable, non-endorsable and non-cancellable, the premium being fully earned once the Certificate of Insurance is issued.

#### Journey:

The journey commences when the Insured leaves his or her place of residence in Laos to commence travel directly from Laos to intended destination(s) stated in the itinerary in the Certificate of Insurance, with the exception of SECTION III, which commences at the time of issue of the Certificate of Insurance. The journey ceases on return to the Insured's place of residence in Laos or on the expiry of the period specified on the Certificate of Insurance, whichever occurs first.

Age Limit:

Accompanying Children:

Period of Cover:

Asia Pacific

Bangladesh

Hong Kong

North Korea

South Korea

Macau

Maldives

Mongolia

Pakistan

Sri Lanka

The Pacific Islands

Taiwan

Bhutan

China

India

Japan

Tibet

ASEAN countries

specified against each such section.

Available up to a maximum of 90 days.

### Delays:

Up to 70 years of age at the date of commencement of the journey.

guardian are included for insurance at no extra charge.

Children under 16 years of age travelling with an Insured parent or legal

The Company's total liability for all claims from an Insured and accompanying

Country List

Schengen

Latvia

Malta

Norway

Poland

Portugal

Slovakia

Slovenia

Spain

Sweden

Switzerland

Lithuania

Luxemboura

Netherlands

Austria

Belgium

Denmark

Estonia

Finland

France

Germany

Greece

Hungary

Iceland

Czech Republic

children under any SECTION of the Policy shall not exceed the sum insured

If, due to circumstances outside the Insured's control, the journey is necessarily extended beyond the period of journey stated on the Certificate of Insurance, the insurance will remain in force for such period as is reasonably necessary for completion of the journey, without extra charge.

#### What do I do in an emergency?

In the event of an emergency, serious injury, sickness or death, call TOKO, reverse charges, any time, day or night, for assistance.

Thailand Tel: (66) 2205 7776

Remember to provide:

Your name

Worldwide

All countries

Canada

except USA and

- TRAVELLER'S Certificate Number and Passport Number
- Nature of injury or sickness
- Details of attending doctor
- Present location and contact particulars



An AEA Company

International SOS is the world's leading provider of global medical assistance. International SOS provides clients with a comprehensive portfolio of medical services to ensure that people traveling and working internationally have access to immediate help. Services range from 24-hour medical advice,

referrals to qualified doctors and hospitals and provision of emergency medical evacuations when there is a critical illness or accident.

The emergency assistance program of choice for thousands of multinational and Fortune 500 companies, International SOS handled over 370,000 assistance cases last year, including more than 10,000 medical evacuations.

International SOS has global operations in over 60 countries, spanning five continents and employs over 3,700 dedicated professionals in SOS alarm centers and remote medical facilities.

All claims must be advised to Toko Insurance (Laos) Plc within 30 days after completion of the journey. Doctor's reports, certificates and hospital bills are required to support a claim. Please retain all invoices and receipts.

# Other important points to remember

## Baggage lost or stolen

Report to Police or carrier (e.g. airline, shipping company) within 24 hours and obtain confirmation report or reference number.

Liability claim Do not admit liability; request for any claim against you to be put in writing.

# Loss of money

Report to Police within 24 hours and obtain acknowledgment or written statement of the report.

### Loss of travellers' cheques

Report to issuing authority as soon as practicable after discovery of the loss.

#### IMPORTANT NOTICE TO PROPOSERS(S)

1. Before you enter into a contract of general insurance with an Insurer you have a duty under ARTICLE 20 of the Insurance Law of Laos or any subsequent amendment thereof, to disclose to the Insurer in the proposal form, fully and faithfully, all the facts which you know or ought to know, otherwise, the policy issued thereafter may be void.

The liability of the Company does not commence in respect of this application until acceptance has been communicated by the Company to the Applicant or his agent or broker.



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Vientiane Capital, Lao P.D.R

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